

# LAND RECOVERY

## QUALITY POLICY

Land Recovery Ltd and Land Recovery Rail Ltd (from herein all references to Land Recovery Ltd also apply to Land Recovery Rail Ltd) will ensure that its activities meet the customer's expectations and comply with all relevant regulatory requirements by:

- Being dedicated in implementing and maintaining an effective quality management system that complies with International Standard ISO 9001. To meet these requirements all staff must comply with the requirements documented in our Business System Manual, and procedures.
- Ensuring adequate resource is made available to ensure the effectiveness of this policy.
- Making sure all staff are aware of and comply with the requirements of the systems and procedures provided and to continually improve in their practices.
- Continual improvement achieved by regularly evaluating our activities and identifying actions to ensure that quality objectives are achieved and that nonconformities are prevented.
- Establishing quality objectives in our annual management review of the quality system and reviewing them at regular intervals at business compliance meetings, to monitor progress. Objectives will be set based on evidence and requirements from the following information:
  - Needs and expectations of interested parties
  - Risk and opportunities register
  - Trending internal non-conformities
  - Customer requirements and satisfaction
- Ensuring our policy and procedures are communicated and understood within the organisation through regular briefings and internal audits.

This quality policy will be made available to all staff at induction, displayed on company noticeboards and via access to the company OneDrive. This policy is available to all stakeholders and interested parties upon request.

The Managing Director and Directors fully support this policy and will actively communicate and promote the importance and relevance of it and our Quality Systems to all our staff.

This Quality Policy will be made available to all staff at induction, via the Company One Drive and on company notice boards. The Policy is available to view by interested parties via the Land Recovery Ltd upon request.

This quality policy shall be reviewed as a result of significant changes or at least annually as part of the Management Review process defined in Land Recovery Ltd Business Systems Manual.

Signed



Dan Beecroft

Date

January 2024

Title

Managing Director

This document is uncontrolled when printed, version control must be assured before use.